

## **Terms and Conditions**

**(United Kingdom only. For other countries please contact [mail@ashasia.co.uk](mailto:mail@ashasia.co.uk))**

### **Prices**

Prices listed are wholesale and subject to change without further notice.

### **Minimum Orders**

Minimum opening orders are £100 (excluding VAT). Carriage paid on orders over £250 (excluding VAT) UK mainland only excluding Scottish Highlands and Islands. All orders under £250 (excluding VAT) are subject to £7.00 carriage per order. Carriage to all other areas will be charged at cost.

### **Placing Orders**

We aim to offer a convenient service for all our customers. You can submit your order by phone, e mail, fax or post.

To avoid mistakes we would ask you to please use the codes and colours listed on the website.

### **Opening an Account**

All first orders are pro-forma and all orders outside UK are always pro-forma. To set up an account with us please call 01392 361362.

### **Restrictions**

We do not supply goods for sale through internet only or ebay retailers.

### **Claims & Returns Policy**

Due the delicate nature of our knitwear snagging may occur occasionally. Please inspect all deliveries carefully. No claim for non delivery, shortages, damages or incorrect delivery will be considered unless we are notified within 5 days of delivery. No return of merchandise will be accepted and no credits issued without our previous consent.